

# MANAGING SUCCESSFUL PROGRAMMES TRAINING & CERTIFICATION



## WHAT IS MSP?

- Managing Successful Programmes (MSP®) is a methodology that comprises a set of principles and processes for use when managing a programme.
- A programme is made up of a specific set of projects identified by an organisation that together will deliver some defined objective, or set of objectives, for the organisation.
- The objectives, or goals, of the programme are typically at a strategic level so that the organisation can achieve benefits and improvements in its business operation.

## BENEFIT OF MSP

Managing Successful Programmes provides organisations with an approach to programme management that will:

- Enable more effective delivery of change
- Keep the focus on the business change objectives
- Provide a framework for senior management to direct the change process
- Encourage more efficient use of resources through project prioritisation and integration
- Provide better management of risk because the wider context is understood
- Achieve business benefits during and after the programme through a formal process
- Improve control of costs, standards and quality
- Enable more effective management of the Business Case
- Provide more efficient control of a complex range of activities
- Provide clear definition of roles and responsibilities

## WHO SHOULD ATTEND?

- Professionals who are currently employed in a programme-related role will find this certification suitable for enhancing their career opportunities.
- Senior Project Managers, Programme Managers, Operational Managers who interact with project teams, programme teams, Programme Management Office and Quality Assurance professionals will find this course really valuable.
- There is no eligibility requirements for the managing successful program training and certification. Any professional looking forward for gaining knowledge can attend managing successful programmes training and attend certification exam to become certified professional.

## LEARNING OBJECTIVES

- They will be able to understand the difference between programmes and projects.
- They will develop an understanding of how projects fit into a programme.
- They will be familiar with the framework of programme management.
- They will have a better standing of their role in their respective organisations.
- They will understand the importance of benefits management, quality assurance, risk and issue management, change management and so on.
- They will develop leadership skills.

## COURSE CONTENTS

### Unit 1 : Overview, principles and governance themes

- Definitions of: Programme, Project, Programme management
- Three core concepts of MSP (principles, governance themes and transformational flow)
- Seven principles that improve the probability of a programme achieving its objectives
- Nine governance themes

### Unit 2 : Organization and programme office

- The purpose of the organization structure
- Sponsoring group and programme board
- Programme manager
- Business change team

### Unit 3: Vision

- Definition of a vision statement
- Type of content of a vision statement
- Identify activities associated with the development of the vision statement

### Unit 4 : Leadership and stakeholder engagement

- Definition of stakeholder
- Management and leadership
- Steps in the stakeholder engagement cycle

### Unit 5 : Benefits management

- Four critical validation tests of a benefit (DOAM)
- How benefits are best described using change terms
- Categorize benefits

### Unit 6 :Blueprint design and delivery

- The purpose and type of contents of a blueprint
- Nature of collaboration between 'blueprint design and delivery' and the other governance themes

### Unit 7 : Planning and control

- Definition of a resource
- Monitoring and control strategy
- Programme plan
- Resource management plan & strategy

### Unit 8 : The business case

- The purpose and type of contents of a business case
- Transformational Flow activities associated with the governance theme 'business case'

### Unit 9 : Risk and issue management

- Defined risk responses
- The purpose of the principles of programme risk management
- Determine how to adhere to the principles of programme risk management

### Unit 10 : Quality and assurance management

- Assurance management principles
- Information management plan & strategy
- Quality and assurance plan
- Quality and assurance strategy

### Unit 11 : Transformational flow (FA – FF)

- Names and sequence of the six transformational flow processes
- Reasons for Identifying and defining a Programme
- Reasons for Realizing the Benefits





## CERTIFICATION

### MSP Foundation Certification Information:

- Foundation Exam duration : 1 Hour
- Exam Format : Multiple Choice
- Number of Questions : 75
- Passing : 50% Marks

### MSP Practitioner Certification Info:

- Practitioner Exam duration : 2.5 Hours
- Exam Format : Multiple Choice
- Number of Questions : 80
- Passing : 50% Marks

## PRE -REQUISITE

- There is no pre-requisites for MSP Foundation certification and training.
- MSP Foundation Certification is must to take up the MSP Practitioner Certification.